



SERVICE LEVEL AGREEMENTS

FOR PENTAIR
BEER MEMBRANE
FILTRATION SYSTEMS



pentair.com/bmf



ACHIEVE YOUR BREWERY OPERATION GOALS

Your Pentair Beer Membrane Filtration (BMF) System plays a vital role in your brewing operations, bridging the brewhouse and filling lines. Its flexibility, sustainability, durability, and reliable output are indispensable components of your brewery's performance level.

The evolving preferences of beer lovers for choice coupled with the need to adapt to continuous modifications in variables such as beer type and volume, present challenges for breweries to have a reliable, optimized system to maintain momentum.

This is precisely where Pentair comes in, offering expert assistance through our Pentair Service Level Agreements (SLA) to meet these challenges head-on.

SERVICES CRAFTED FOR BREWERS

We crafted our SLA packages to provide greater peace of mind in knowing that your Pentair BMF System is being monitored and used to its full potential.

With 20+ years of BMF filtration know-how and access to our subject matter experts, we can help you focus on what you do best, brewing perfection for your customers.

WHICH PENTAIR BMF SLA FITS BEST?

COVER	CONNECT	CARE
Ideal for extended lifetime-warranty on Pentair X-Flow Membrane Elements.	Ongoing system analysis helps maintain the performance level of your beer filtration system.	Optimized for predictable filtration output to address demand fluctuations, along with pro-active support.

SLA PACKAGES

	COVER	CONNECT	CARE
 Lifetime module cover Data storage	✓	✓	✓
 Pentair 0 Software platform access: Including data dashboards, data trending and notification services.		✓	✓
 Monthly sustain touchpoints Monthly virtual meeting with a BMF expert to maintain the performance level of your BMF.		✓	✓
 Bi-weekly optimize touchpoint A virtual bi-weekly meeting with a BMF expert to enhance performance to its optimal level.			✓
 24/7 virtual & phone support Immediate assistance for critical unplanned downtime.		✓	✓
 Root cause analysis Root cause analysis by dedicated BMF Expert to propose countermeasures which helps mitigate breakdown reoccurrence.			✓
OPTIONAL			
 Site visits Check and adjust all aspects of the BMF on site.	✓	✓	✓
 Overhaul service Complete revision with replacement of wear and tear spare parts organized and coordinated by a Pentair BMF Expert.	✓	✓	✓



PENTAIR Q - INDUSTRIAL IOT PLATFORM

Pentair Q is an IoT platform that allows breweries to connect their BMF System to the cloud. Through the power of real-time data, brewers can make more informed decisions and adjustments to the performance of their filtration process. Pentair Q is available on both desktop and mobile.

MAKING A REAL DIFFERENCE FOR YOU

Get in contact with your local Pentair Representative for a detailed explanation of our SLA packages. Insist on Pentair to bring your brewery into the future of brewing.

Visit pentair.com/bmf

TECHNICAL HELPDESK & SPARE PARTS

YOU CAN BENEFIT FROM OUR TECHNICAL HELPDESK AND SPARE PARTS REPLACEMENT SERVICE. FOR ANY TECHNICAL QUESTIONS OR SPARE PART REPLACEMENT SUPPORT YOU CAN CONTACT US BY PHONE AND EMAIL BETWEEN 8AM - 5 PM (CEST).



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